		DEPARTMENT:	POLICY NO.	ТВС
		OPERATIONS	REVISION :	1
a	Joburg Joburg world class African city	POLICY TITLE : TREE MAINTAINANCE	EFFECTIVE DATE:	твс
1.	INTRODUCTION	Trees, being part of the eco system, add value to life, enhance, protect and secure the existing urban environment. As a result Johannesburg City Parks and Zoo (JCPZ) has being mandated by the City of Johannesburg (COJ) through Service Level Agreement (SLA) to maintain the green canopy of trees in designated public open spaces and streets in the greater COJ area of responsibility within set maintenance standards		
2.	LEGISLATION	 National Environmental Management Act Municipal Financial Management Act (Section 95) National Health Act 61 of 2003 Local Government : Municipal Systems Act, 32 of 2000 National Forest Act of 98 		
3.	GDS ALIGNMENT	The City envisages a future that presents significantly improved human and social development realities, whereby maintenance of the tree canopy leads to improved quality of life and development driven resilience for all		
4. DEFINITIONS		 For the purposes of this policy, the following definitions shall apply: Tree - a plant having a permanently woody main stem or trunk, ordinarily growing to a considerable height, and usually developing branches Eco-System - An ecosystem is a biological environment consisting of all the organisms living in a particular area, as well as all the non-living Public Open Space - open for public access; open for public recreation and use; outdoors, i.e. not a space within a building Green Leaf standard – Qualitative Grading Standards and guidelines for maintenance of trees developed in line to Yard Stick 		

		International Standards	
		Regions: geographical borders set out by the City of Johannesburg Metropolitan Municipality.	
		Integrated Development Plan (IDP): The framework for specific service delivery related targets established by the Municipality	
5.	POLICY STATEMENT	To develop a policy framework that establishes Johannesburg City Parks and Zoo (JCPZ) commitment and strategic direction on the maintenance of green tree canopy of the COJ	
6.	POLICY OUTCOME	 Maintenance and care of trees in public streets and designated public open spaces which adheres to IDP targets Maintenance and care of trees adhering to quality maintenance standards as reflected in the Green Leaf standard Maintenance and care of trees conducted against a standard process and procedures for the maintenance of newly planted and mature trees in the COJ An improved healthy and clean physical urban environment A COJ community with more attractive and safe places to live by provided by a canopy of well-maintained trees Enhancement, protection and securement of the existing tree environment 	
7.	POLICY OBJECTIVES	 To ensure maintenance and care of trees in designated public open spaces and streets which aligns to IDP targets by planning schedules on electronic based system To address the removal of alien trees and the development of tree replacement strategies To maintain and care for trees using a quality maintenance standards as reflected in the Green Leaf standard To maintain and care for trees using standard process and procedures for the maintenance of trees in the COJ To ensure survival of newly planted trees with Tree After Care Maintenance 	

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		To provide maintenance of trees based on COJ regional		
		and ward requirements		
		 To increase the awareness of communities on the value of trees in the urban landscape by encouraging non-removal of trees 		
		Trees Maintenance includes tree pruning, feathering, tree removal,		
		tree replacement and tree planting after care that includes watering,		
		tree staking and creating water bowls		
		Maintenance and care of trees methods used by JCPZ is		
		based on history, species of tree, research and		
		environmental factors		
		Maintenance and care of trees is conducted in accordance		
		to IDP requirements		
		Maintenance and care of trees is conducted in accordance		
		to Tree Maintenance Processes and Procedures		
		Maintenance and care of trees is aligned to JCPZ Greening		
		Strategy		
	IMPLEMENTATION STRATEGY			
		Maintenance and care of trees is aligned to JCPZ Tree Management Strategy		
		Maintenance of trees is planned on computerised system		
8.		which uses a system of job cards to conduct maintenance		
		required and close off completed maintenance		
		Maintenance of trees is aligned to COJ Regions and ward		
		requirements		
		Maintenance of trees has to comply to Green Leaf		
		Standards		
		Maintenance of trees is conducted in accordance to EPWP		
		processes		
		Maintenance of trees has to comply with Supply Chain		
		Policy and MFMA in the use of external service providers		
		Maintenance of trees is conducted in accordance to		
		Operations Resource Management Plan		
		Maintenance of trees is linked to specific facilities		
		maintenance management plans processes		
		maintenance management plane processes		
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		 Maintenance of trees has to comply with JCPZ Asset 	
		Management Policy	
		 Maintenance of trees has to comply with fuel management 	
		processes and policies	
		processes and policies	
		Maintenance of trees has to comply with SHEQ policy	
		Maintenance of trees has to be monitored and evaluated	
		Refer to Operations Risk Document for Trees Management Risks	
	INTERNAL CONTROLS AND RISKS	Internal Controls:	
		Maintenance of Trees Process and Procedure in place	
		Maintenance and care of trees is aligned to JCPZ	
		Greening Strategy	
		Maintenance and care of trees is aligned to JCPZ Tree	
		Management Strategy	
		Maintenance of Trees is planned and scheduled on	
9.		computerised system	
		Resource Management Plan in place	
		Supply Chain Management Policy compliance	
		MFMA compliance	
		Asset Management Policy compliance	
		SHEQ compliance	
		Weekly monitoring and evaluation of park maintenance	
		Approval of invoices hierarchy in place	
	MONITORING AND EVALUATION	The Service Monitoring Unit conducts regular inspections of the	
10.		urban tree canopy, particularly on the survival rate of newly planted	
		trees and the condition of mature trees. The inspection reports	
		provide input on management interventions required.	
		Monitoring and evaluation documents:	
		Service Monitoring Policy Framework	

		Monitoring and Evaluation Service Level Agreement	
		 Planned , Follow Up and Ad hock Monitoring Inspection Reports 	
		 Weekly / Monthly and Quarterly Monitoring Feedback Reports 	
11.	SCOPE AND APPLICATION	This policy applies to all managers, staff and all activities in relation to maintenance of trees in all public designated open spaces and streets	
		Managing Director	
	GOVERNING & REPORTING	Operations Executive	
12.		General Manager	
		Regional Manager	
		Trees Manager	
		Tree Management Strategy	
	RELATED DOCUMENTS	Greening Strategy	
		COJ IDP Document	
		COJ GDS Document	
		Green Leaf Standards	
		EPWP Policy	
13.		Supply Chain Policy and MFMA	
		Regional Parks and Trees Maintenance Resource	
		Management Plan	
		Asset Management Policy	
		Fuel management processes and policies	
		SHEQ policy	
		Monitoring SLA	
		Johannesburg Metropolitan Open Space System (JMOSS)	

		CoJ By-Laws and Policies			
		Tree Management Strategy			
	APPENDICES	Greening Strategy			
		IDP document			
		Green Leaf Standards			
		EPWP Policy			
		Supply Chain Policy			
		Resource Management Plan	Resource Management Plan		
		Asset Management Policy			
14.		Fuel management processes and policies			
14.		SHEQ policy			
		Monitoring and evaluation SLA			
		Operations and Regional & Trees Maintenance Unit			
		Structure			
		COJ GDS Document			
		National Forest Act of 98			
		National Health Act of 2003			
		Operations Risk Register			
15.	APPROVAL	The Board of Directors of Johannesburg City Parks and Zoo			
			Preparation Review		
	CONCLUSION:	This policy will be reviewed annually by	January 2014		
16.	APPROVAL AND REVIEW DATES	end of March	Review Date		
			February 2014		
17.	POLICY OWNER(S)	Operations Executive			